

SPECIALIST IN
**CONNECTOR
DEVELOPMENT**
FOR SECURITY PRODUCT COMPANIES

Overview

Security product companies grapple with multiple challenges when it comes to Product engineering. Typical challenges are faster time to market, pivot faster, diverse skills requirements, Connector Development and Support. Sacumen has been at the forefront of working with Security product companies to address these challenges.

What We Do?

Sacumen specializes in working with Security product companies. We are working with 45+ Security product companies in areas of Connector Development and Support, and Product Engineering. We have built more than 700+ Connectors in areas of SIEM, Identity and Access Management, Ticketing Systems, Incident Response, Cloud Applications, Cloud Monitoring, Threat Intelligence Feed, End Point Security, Authentication, etc.

How do we Solve the Pain Points?

Pain Points	How We Solve?	Value
Target application acquisition	Partner ecosystem with more than 120+ Product companies help to get access to licenses, and API documentation	70-80% reduction in bandwidth to acquire 3rd party application /end point
Need to divert focus away from Core IP development	Our team works as an extended engineering team to develop and maintain connectors	<ul style="list-style-type: none">• Faster time to market - 20-40% reduction in time• 30-45% cost savings by using our connector factory model• Ability to repurpose your team to focus on core product
Diverse skill requirements	We bring the diverse skill set required for connectors development	<ul style="list-style-type: none">• Scalability of resources• Flexibility of ramp up and down of resources with different skills set
Keep pace with version upgrade/EOL of the target applications	Sacumen's unique Connector Program Management Model addresses this point	<ul style="list-style-type: none">• Reduction in customer support issues• Connectors up to date
Unpredictable cost and timelines	Our Connector Factory model offer our customers predictability of timelines & cost	Predictability in output & cost per connector

Services



Connector Development

- Build certified apps for categories such as SIEM, Incident Response, Ticketing Systems, IAM
- Strong Experience in developing all components of a Connector lifecycle such Collector, Parser, Events Mapping, Correlation
- Develop Events generation modules using APIs and automation scripts for Non-API events
- Build Multi-tenant support for Connectors and deploy in Connectors as a service (CaaS) model



Connector Support

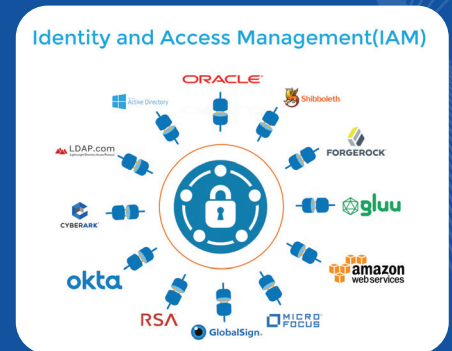
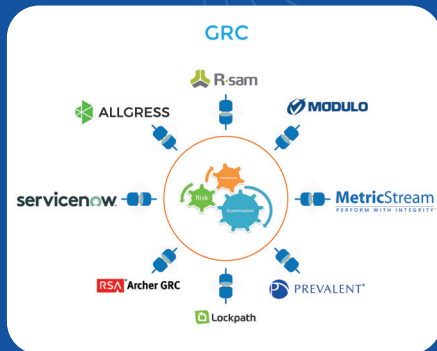
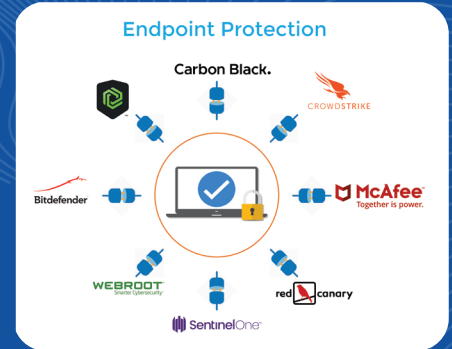
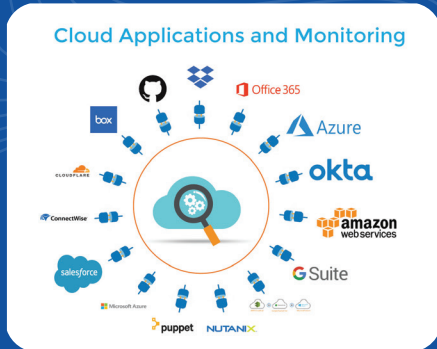
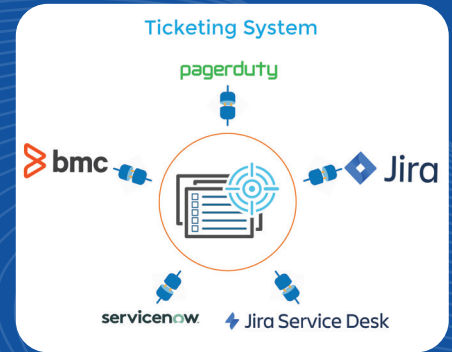
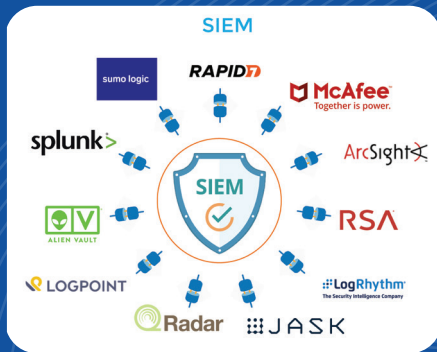
- Our Clients sign AMC (Annual Maintenance Contract) to support their existing Connectors as well as New Connectors developed by us
- As part of AMC, we take care of:
- Providing technical support for the support requests and defects related to the developed Connector
 - Fixing the bugs / defects in developed connectors
 - Recertifying the connectors against one major upgrade of your product and one major upgrade of the target product



Product Engineering

- New versions development
- Custom Solutions development through extended skills in space of QA, UX/UI, Mobility, Custom application development with different frameworks and languages
- Product assurance through specialized testing such as Automation, Performance, User experience, and API level testing
- Set-up Centre of Excellence (CoE) to conduct Proof-of-Concepts (PoC), Prototype development, Product evaluation, customized solution development involving integration of various products

Connectors Development



Client Testimonials

"Partnered with Sacumen to deliver multiple connectors in a very short time and were impressed by their delivery and commitment."

**Senior Director Engineering
at a Leading Open
Source IAM Company**

"Sacumen's specialization in Connectors development brought deeper know-how of the target systems and helped us build connectors meeting our requirements."

**VP Products
at a Cyber Security
Ratings Company**

"We embarked on the journey of revamping how we build and support connectors. Sacumen helped us achieve this by building connector as a service framework at a much faster pace, predictability, and good quality."

**EVP & CTO
at a Leading
Data Protection Platform**

Sample Client List



Why Us?

Specialist in Connector Development

Built 700+ Connectors

70-80% reduction in bandwidth to acquire the 3rd party product or application

Faster time to market
20-40% reduction

Partner Ecosystem

Partnership with more than 120+ Security product companies

Facilitates required product licenses and API documentation

Accelerates the development and certification process

Established Framework and Templates

Proven framework and templates for various categories of connectors

Helps to accelerate the development and standardize outcome

20-50% reduction in time to market

Connector Support and Maintenance

Offer Support and Maintenance services for Connectors

Bug fixing and recertification of connectors

CSAT increase of 10% has been observed

Connector Factory Model

Large number of connector development and support

Leads to a reduction in management overhead

30-45% cost savings by using our connector factory model

Infrastructure

Centre of Excellence (CoE) infrastructure availability

Develop PoCs, prototypes, and newer solutions when needed

Dedicated set-up of products in certain categories

For More Information:



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