



ServiceNow integration with SIEM Platform

servicenuw[®]

The Connector makes REST API calls to the ServiceNow end point to register an incident for various for alerts/events/vulnerabilities

SIEM



Connector app exposes interface to receive the data from SIEM process and parse as required



Connector App



Customer is a leading SIEM solution provider. They provide a platform for companies to aggregate and act upon Threat Intelligence.

Customer requested for the integration of their product with the ServiceNow





- Sacumen developed the Connector app that creates incident tickets in ServiceNow for the events, alerts and vulnerabilities reported by the SIEM platform
- Connector exposes the interface that gets invoked at various stages of the orchestration rule, and events or alarm creation to register an incident ticket in ServiceNow
- Connector app processes and maps the events data, perform Oauth verification, and makes the REST api calls to the appropriate ServiceNow end points to register an incident.



Learn More: www.sacumen.com/services/connector-development

www.sacumen.com

Sacumen©2020. All Rights Reserved

Sacumen is an award winning pure play security product development services company. We are engaged with 50+ security product companies such as Symantec, Palo Alto Networks, Varonis, AlienVault, IBM, CA Technologies, ThreatConnect, SecurityScorecard, ForgeRock, Code42, BigID, Flashpoint etc in the areas of Connector Development, Connector Support and Product Engineering.

