



SIEM Integration with Salesforce



Connector makes REST API call to SFDC to get the events data in json format and create case

SIEM



Collects events based on creation types and creation date



Call case creation based on security events



Customer

Customer is a leading SIEM solution provider.

They provide a platform for companies to aggregate and act upon Threat Intelligence.

Customer requested to build a Connector app to integrate their platform with Salesforce Event Monitoring to collect events, and perform orchestration action to create case based on security alert.



Requirement



Technology Solution

Sacumen developed the Connector app to integrate Salesforce using java, and Apache REST. The Connector app performs the following actions:

- Set up the prerequisites
 - Setup Salesforce Developer login
 - Or Connect App credential

Sacumen developed the Connector app to integrate Salesforce using java, and Apache REST. The Connector app performs the following actions:

- Collect the events
- Collect event based on filter like event type, event creation date
- Calculates estimated EPS.
- Calculates bandwidth consumption.
- If EPS goes beyond the limit, then throttle the extra events to maintain performance of the app.
- Perform orchestration action like create cases in Salesforce.

