



JIRA integration with SIEM Platform



The Connector makes REST API calls to the JIRA end point to register an incident for various alerts and events

SIEM



Connector app exposes interface to receive the data from SIEM process and parse as required



Connector App



Customer

Customer is a leading SIEM solution provider.
They provide a platform for companies to aggregate and act upon Threat Intelligence.

Customer requested for the integration of their product with JIRA Service Desk



Requirement



Technology Solution

- Sacumen developed the Connector app that creates JIRA issue tickets in JIRA for the events and alerts reported by the SIEM platform
- Connector exposed the interface that gets invoked at various stages of the orchestration rule, and events or alarm creation to register an issue ticket in JIRA
- Connector app processes and maps the events data, takes JIRA username and API Token for verification, and makes the REST API calls to the appropriate JIRA end points to register an issue ticket by passing the associated information for the ticket.

