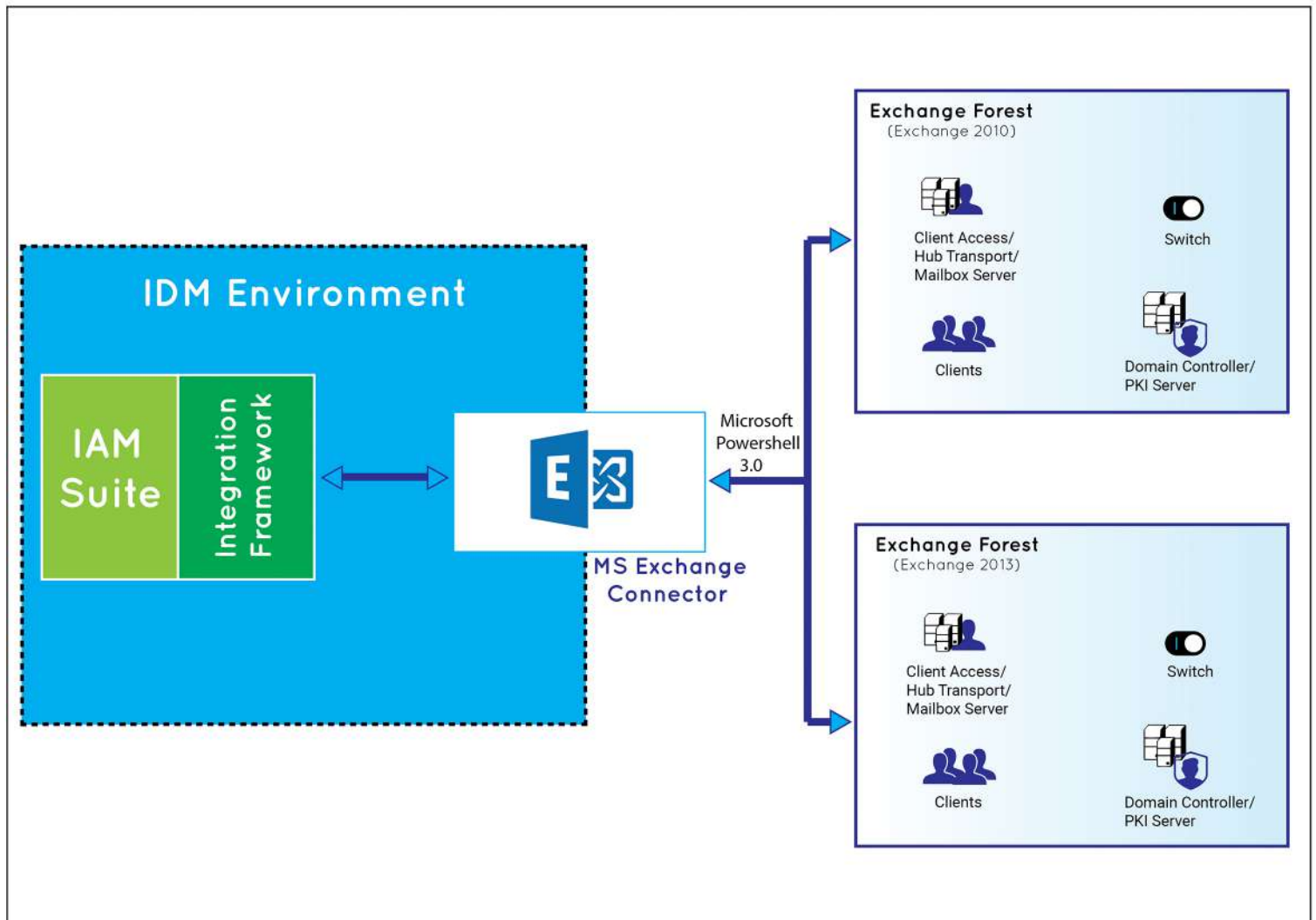




Integrating Microsoft Exchange with IAM solution





Customer

Customer is a leading airliner in gulf region serving over a million customer daily. They have a multi-platform environment that provides the ease of use, visibility, continuous monitoring and investigation tools that their staff from all departments need to do their jobs optimally.



Customer requested for the integration of their multi-domain Exchange servers that had multiple databases, with their Identity & Access Management solution so that they can seamlessly

Requirement



Technology Solution

Sacumen addressed the client's requirements through its unique Connector Factory Model and Program Management for Connectors. Existing Connectors Support matrix was created covering details such as currently supported versions for each Connector, application release roadmap, re-certification plan, identification of EOL for application versions. Also, the client's IAM product release roadmap was analyzed and aligned with the Connectors support matrix. Connector factory model was applied for new Connectors development with a plan for endpoint acquisition, licensing, infrastructure.

- Build the partnership (wherever possible) on behalf of the client with the target applications
- Built the templates for requirements gathering and design for new Connector development
- Refined the Re-certification process covering the approval process and metrics



Key Highlights of the Engagement

- Partnership management on behalf of our client
- Connector factory model applied for new Connectors development
- Connector factory model applied for new Connectors development
- Program management for proactive planning, implementation and re-certification

Business Benefits

- 70% reduction in bandwidth to acquire the 3rd party application/endpoint
- Faster time to market – up to 30% reduction in time
- 35% cost savings by using our Connector Factory Model Ability to re-purpose your team to focus on core product
- Reduction in customer support issues
- Connectors up to date
- Predictability in output & cost per Connector
- The building of a standardized approach for Connectors development and support
- Key Highlights of the Engagement were:
 - Partnership management on behalf of our client
 - Connector factory model applied for new Connectors development
 - Program management for proactive planning, implementation and re-certification

